CITY OF ONKAPARINGA

MINUTES

Council meeting 15 September 2026

VENUE:	Council Chamber Civic Centre, Ramsay Place, Noarlunga Centre
MEETING COMMENCED:	6.30pm
PRESENT:	Mayor Were (Chair) Cr Bell Cr Davis Cr Eaton Cr Fisher Cr Greaves Cr Jew Cr Platten Cr Pritchard Cr Stafford Cr Themeliotis Cr Yeomans
APOLOGIES:	-
LEAVE OF ABSENCE:	-
ABSENT:	-

PLEDGE

We recognise this City's considerable natural and cultural heritage, including thousands of years of traditional ownership by Kaurna, and the more recent contribution from people either born here or who have migrated here. As we meet together, we build on this heritage by respecting and listening to each other, thinking clearly, being receptive to new ideas, speaking honestly, and deciding wisely for the current and future wellbeing of those we serve.

1. Opening of meeting

Mayor Were officially declared the meeting open at 6.30pm.

Members read the pledge.

Mayor Were sought and was granted leave of the meeting to make a personal explanation (refer Attachment 1).

Cr Eaton sought and was granted leave of the meeting to make a personal explanation (refer Attachment 2).

2. Council member declarations of interest

Councillor	Item	Material/General conflict
Fisher	10.8	Material
Greaves	10.8	Material

3. Confirmation of minutes

MOVED Cr Bell.

That the minutes of the proceedings of the Council meeting held on 18 August 2026 be received and confirmed as an accurate record of those proceedings.

Seconded by Cr Themeliotis.

CARRIED UNANIMOUSLY

4. Adjourned business

Nil.

5. Leave of absence

Nil.

6. Mayor's communication

6.1 MAYOR'S REPORT

The role of the Mayor takes in governance and council leadership, supporting public and civic participation, being the spokesperson for council and advocacy. This past month the strategic leadership has taken shape in meetings with community leaders, responding to media, councillors, staff and grant recipient partners and organisations. I have also continued to focus on young children, families, and youth wellbeing by being present in our library programs for our youngest residents and supporting the Onkaparinga Children and Young People Wellbeing Round Table.

There have been a number of special community celebrations over this period, in particular the 100th birthday of the Morphett Vale RSL which also had the patronage of Her Excellency the Honourable Frances Adamson AC, Governor of South Australia.

On behalf of the Local Government Association of SA (LGA), I presented to the House of Representatives Standing Committee on Regional Development, Infrastructure and Transport, to continue to advocate for South Australia's fair share of funding from the Federal government, and a return to 1% of national taxation. I continued to argue for national equity first and foremost as South Australia continues to not get its fair share. Between 2002-03 and 2024-25, SA's share of the general purpose grants declined by 0.78%. This compares with a 1.75% increase for Queensland over the same period. I was also able to refer to independent research LGA commissioned by SGS Economics and Planning has estimated that greater local government funding could unlock around $7 billion in additional national GDP.

In summary the points we made were:

- Financial Assistance Grants should be restored to one per cent of Commonwealth taxation revenue
- Financial Assistance Grants indexation should be reviewed because council costs do not always move in line with CPI
- Governments should ensure that when responsibilities are transferred to councils, the funding follows
- The reliance on short-term, tied grants should be reduced in favour of sustainable, untied funding.

Citizenship

On Wednesday 26 August I had the privilege of welcoming 50 new citizens from 17 different countries at a Citizenship Ceremony at the Port Noarlunga Arts Centre. The Hon. Amanda Rishworth, Federal Member for Kingston, and Jenni Mitton MP, State member for Mawson, were in attendance providing touching welcome speeches to our new Australians.

It was an honour to have Medal of the Order of Australia Kings Birthday Honours List 2026 recipient, Peter Whiting, as our guest speaker.

Thank you to local Kaurna leader Susan Roberts for delivering a heartfelt Greeting to Country. We were also lucky to have the TS Noarlunga Cadets assist with the presentation of gifts, and thank you to Alan Smallman for his entertaining performance of Aussie classics '*I am Australian'* and '*Waltzing Matilda'*.

Elected Member Representation

Thank you to Deputy Mayor Michael Fisher for representing me at:

- 19th N Scale Convention of Railway Modelling

Thank you to Cr Kim Davis for representing me at:

- Willunga High School Musical "School of Rock"
- Memorial Service for Rotarian, Merilyn Russell

This month the following invitations received an apology:

- Old Noarlunga Primary School tree planting
- Happy Valley Primary School tree planting
- Maxima celebration of Award-winning Trainees
- Launch of Pocket House Homes
- Before the Bloom Art & Science talk
- Clarendon Primary School tree planting

Mayor's calendar 17 August to 12 September 2026

August	
17	Toddlertime, Seaford Library
	Meeting with staff
18	Meeting with resident
	Meetings with community organisation
	Meetings with staff
	Ward briefing
	Meeting of Council
19	Meeting with CEO and Directors
21	LGA briefing
22	Fleurieu Food Festival – McCarthy's Orchard
	Annual RSL Willunga & Districts birthday event
24	Meeting with staff
25	LGA – House of Representatives Standing Committee on Regional Development, Infrastructure and Transport
	Radio ABC interview
	Radio 5AA interview
	Meeting with CEO and Deputy Mayor
	Meetings with staff
	Ward briefing
	Partnership Gathering and Grant Recipients event
26	NAIDOC in the South event
	Citizenship Ceremony
27	Meeting with resident
	2nd Onkaparinga Children and Young People Wellbeing Round Table
	Meeting of Audit and Risk Committee
28	LGA President's Webinar
	Meeting with university representative
29	Ballgowns and Boots Ball, McLaren Vale
31	Meeting with church representative

September	
1	Storytime, Willunga Library
	Meetings with staff
	Elected Member Session
2	Storytime, Hub Library
4	Primary School art exhibition
	Woodcroft Library – Poetry Slam
7	LGA webinar
	Community webinar
	Pt Noarlunga Arts Centre – community fundraiser
8	Pre-Council meeting
	Meetings with staff
	Meeting with Deputy Mayor and CEO
9	Meeting with CEO and Directors
10	Coast FM radio interview
	Port Stanvac site tour
	Media filming
	Meetings with staff
	Elected Member Session
11	Babytime, Aldinga Library
	Art exhibition opening
14	ICLEI webinar
15	Toddlertime, Woodcroft Library
	Meeting with community organisation
	Meetings with staff
	Meeting of Council
16	LGA Audit and Risk Committee meeting
	ICLEI Oceania RexCom meeting
17	Citizenship Ceremony
	CEO Performance Management Committee
19	Sporting Club project celebration

Deputy Mayor's calendar 17 August to 12 September 2026

August	
18	Meeting of Council
21	19th N Scale Convention of Railway Modelling
22	Christies Beach Surf Life Saving Club Annual Dinner
25	Meeting with Mayor and CEO
September	
1	Elected Member Session
8	Meeting with Mayor and CEO
11	Elected Member Session

Correspondence

Incoming		
Att 1, 1a	President of Mayors for Peace	Peace Declaration
2	Minister for Aged Care and Seniors	Extension of Commonwealth Home Support Program grant agreements
3	Department for Infrastructure and Transport	E-bikes and Powered Mobility Devices
Outgoing		
4	Minister for Climate, Environment and Water	Requesting advice on draft Cat Management Strategy
5	Minister for Police	Noarlunga Centre Interchange incidents of violence, antisocial behaviour, public safety
6	Non-Resident Nepali Association	Deepest sympathies to the Nepalese and Tibetan community

Thank you.



Moira Were AM
Mayor

MOVED Cr Bell.

1. *That Council note the 15 September 2026 Mayor's Report.*
2. *That the additional correspondence sent to members be attached to the minutes of this meeting (refer Attachment 3).*

Seconded by Cr Eaton.

CARRIED

MOVED Cr Davis.

That one minute's silence be held in honour of Merilyn Russell.

Seconded by Cr Platten.

CARRIED UNANIMOUSLY

One minute's silence was held.

7. Presentations

Nil.

8. Deputations

8.1 DEPUTATION – MOIRA JENKINS RE NOMINATION FOR LGA SA PRESIDENT (ONLINE)

Moira Jenkins gave a deputation and answered questions from elected members in relation to her nomination for LGA SA President.

8.2 DEPUTATION – PETER HOCKING – COUNCIL LAND AT 14 MARGARET STREET, PORT NOARLUNGA

Peter Hocking gave a deputation and answered questions from elected members in relation to council land at 14 Margaret Street, Port Noarlunga.

8.3 DEPUTATION – PAUL WILLIAMSON, WILLUNGA RECREATION PARK RE FUTURE USE OF PEAR TREE PADDOCK WILLUNGA

Paul Williamson gave a deputation and answered questions from elected members in relation to the future use of Pear Tree Paddock Willunga as an RV park.

9. Presentation by Committee chairpersons and reports to Council by Council Committees

9.1 AUDIT AND RISK COMMITTEE MEETING MINUTES OF 27 AUGUST 2026

MOVED Cr Yeomans.

1. *That Council note the minutes of the Audit and Risk Committee meeting of 27 August 2026 (Attachment 1 to the agenda report).*
2. *Item 7.3 Annual Report by the Audit and Risk Committee FY 2025/26*

   That Council note the Audit and Risk Committee Annual Report will be amended to correct the appointment dates of elected members to the Committee and will be attached to Council's Annual Report (Attachment 2 to the agenda report).
3. *That responses to action items, as provided to Audit and Risk Committee members on 9 September 2026, be attached to these minutes (refer Attachment 4).*
4. *That the presentation provided at the meeting re OneCouncil be attached to these minutes (refer Attachment 5).*

Seconded by Cr Pritchard.

CARRIED

10. Reports of officers

10.1 UPDATE REPORT PROPOSED FUTURE USE AND LEASE OF PEAR TREE PADDOCK, WILLUNGA

MOVED Cr Pritchard.

That for the land described as portion of Allotment (Reserve) 27 in Deposited Plan 11199, comprised in Certificate of Title Volume 6136 Folio 156, commonly known as Pear Tree Paddock, Main Road Willunga, being an area of approximately 7,270m2 and bordered in red on Attachment 1 to the agenda report, Council:

1. *Receives the Community Engagement Feedback Report (Attachment 2 to the agenda report).*
2. *Notes that 261 submissions were received, comprising 51 percent in support, 42 percent not in support and 7 percent unsure.*
3. *Having considered the submissions received, and satisfied that the concerns raised can be appropriately managed and mitigated through a carefully managed operating model, resolves to:*

a) *Amend the Community Land Management Plan to reclassify the subject portion of land from Natural Areas (subcategory: Bushland) to General Community Areas (subcategory: Service and Social Facilities).*

b) *Alienate the subject portion of land by way of lease to the Willunga Recreation Park Incorporated for an initial six (6) month trial, with a review prior to expiry. Subject to satisfactory performance and compliance, a further six (6) month term may be offered to complete a twelve (12) month trial period.*

c) *Defer consideration of a wastewater disposal dump point until completion of the twelve (12) month trial period, subject to any development approval requirements.*

d) *Require the operating model to restrict the RV overnight stays to a maximum of two (2) nights.*

e) *Authorise the Chief Executive Officer, or their sub-delegate, to negotiate and enter into a further lease term of up to four (4) years following successful completion of the twelve (12) month trial period, having regard to the lessee's performance and compliance.*

f) *Authorise the Chief Executive Officer, or their sub-delegate, to finalise and execute all documentation necessary to give effect to the lease.*

g) *Require the lease to be executed within ninety (90) days of Council's resolution, subject to all necessary approvals being obtained, including development approval.*

Seconded by Cr Bell.

CARRIED UNANIMOUSLY

10.2 FINAL REPORT - REVOCATION OF THE COMMUNITY LAND CLASSIFICATION OF PORTION OF ALLOTMENT 195 (RESERVE) WOODLEA DRIVE, ABERFOYLE PARK

MOVED Cr Eaton.

That for the portion of Council owned Allotment (Reserve) 195 in Deposited Plan 10724, comprised in Certificate of Title Volume 5740 Folio 766 and bordered red in Attachment 1 to the agenda report, Council:

1. *Receives the Minister for Local Government's approval to revoke the community land classification of the subject land, in a letter dated 23 July 2026 (refer Attachment 2 to the agenda report).*
2. *Resolves to formally revoke the community land classification of the subject land, pursuant to section 194(3)(b) of the Local Government Act 1999 (SA).*
3. *Resolves to dispose of the subject land to the adjoining landowner at 9 Woodlea Drive, Aberfoyle Park.*
4. *Authorises the Chief Executive Officer and their sub-delegates to execute any documents required to finalise the revocation and disposal process, with the land to be disposed of at no less than market value.*
5. *Approves that the net proceeds from the sale of the subject land are to contribute towards Council's annual revenue target for the disposal of surplus assets, as identified in the Long-Term Financial Plan and adopted Annual Budget.*

Seconded by Cr Themeliotis.

CARRIED UNANIMOUSLY

10.3 EVENT ROAD CLOSURES

MOVED Cr Pritchard.

That Council:

1. *Notes the history of Council approvals for the Adelaide Rally and Willunga Hillclimb motorsport events and the existing arrangements for the approval of temporary road closures associated with these events.*
2. *Notes that the Chief Executive Officer (CEO) will exercise their delegation under section 33(2) of the Road Traffic Act 1961 in relation to road closures, ongoing for the:*
   - *the Adelaide Rally*
   - *the Adelaide Hills Rally*
   - *the Willunga Hillclimb*

   where the event is proposed to operate on roads under the care and control of the City of Onkaparinga and the required legislative and event management requirements have been satisfied.
3. *Notes the delegation does not apply to the Sellicks Beach Historic Motorcycle Classic due to its scale, complexity, location, environmental considerations or other risk factors.*

Seconded by Cr Fisher.

CARRIED UNANIMOUSLY

10.4 OPPORTUNITIES TO STRENGTHEN URBAN GREENING AND BIODIVERSITY OUTCOMES

MOVED Cr Bell.

That Council:

1. *Notes the opportunities identified to strengthen urban greening and biodiversity outcomes across Council reserves and natural areas.*
2. *Endorses the Greening and Biodiversity Foundations Roadmap (Attachment 2 to the agenda report).*
3. *Notes that implementation will be undertaken progressively, subject to available resources and alignment with existing strategic plans.*
4. *Recognises the importance of our engagement with First Nations people in caring for country, given their many generations as stewards of the environment and identify opportunities to partner.*
5. *Recognises the vital role that effective pest, plant and animal management plays in achieving greening and biodiversity outcomes and continues to advocate to Department of Environment and Water, the Landscape Boards and other agencies on this matter.*

Seconded by Cr Platten.

CARRIED UNANIMOUSLY

Cr Stafford left his seat in the Chamber at 7.51pm.

10.5 STRATEGIC LAND RATIONALISATION PROGRAM UPDATE

MOVED Cr Yeomans.

1. *That Council notes the update on the Strategic Land Rationalisation Program, including the outcomes achieved in 2025/26 and the current status of sites under consideration, as outlined in Attachment 1 to the agenda report.*
2. *That, for the Council owned land described as;*
    1. *Allotment (Reserve) 25 in Deposited Plan 7411 comprised in Certificate of Title Volume 2551 Folio 3, located at 2 Rialto Street, Morphett Vale and bordered in blue within Attachment 2 to the agenda report, and*
    2. *Allotment (Reserve) 20 in Deposited Plan 151896 comprised in Certificate of Title Volume 5856 Folio 354, located at 14 Margaret Street, Port Noarlunga, and bordered in blue within Attachment 3 to the agenda report*

    Council:

    a. *Notes the updated Reports on the proposal for consultation (Section 194 of the Local Government Act 1999 (Attachment 4 to the agenda report).*

    b. *Approves the re-commencement of the revocation process to revoke the community land classifications, including undertaking individual public consultation in accordance with the provisions of section 194(2) of the Local Government Act 1999, and consult with the community on the basis that Council intends to sell on the open market.*

    c. *Notes all public consultations will be in accordance with Council's Community Engagement Policy.*

    d. *Requests a further report(s) be presented to Council following the outcome of the public consultation phase of the revocation process to enable Council to determine if the revocation and disposal should proceed for each individual parcel of land.*

    e. *Notes that in accordance with the Acquisition and Disposal of Land and Other Assets Policy, sale proceeds would contribute to the annual $3 million surplus asset Long Term Financial Plan revenue target. Any proceeds above the target would be directed to the Future Investment Reserve for future strategic investment opportunities.*

Seconded by Cr Platten.

Cr Davis left her seat in the Chamber at 7.55pm.

Cr Davis resumed her seat in the Chamber at 7.55pm.

Cr Stafford resumed his seat in the Chamber at 7.56pm.

CARRIED UNANIMOUSLY

10.6 QUARTERLY FINANCE REPORT INCLUDING BUDGET REVIEW 4

MOVED Cr Pritchard.

That Council:

1. *Note the draft actual results for the year ending 30 June 2026 as presented in Attachments 1 and 2 to the agenda report, specifically noting the following:*
    a. *that no significant variations have been identified as part of the year-end analysis that would have impacted the 2026-27 budget or rate increase adopted by Council on 25 June 2026.*
    b. *that carrying forward the operating projects net expenditure budgets and renewal grant subsidies and contributions income budgets will increase the 2026-27 budgeted operating surplus by $3.06m.*
2. *Approve the Budget Review 4 adjustments as outlined in this report in order to facilitate the following requests.*
3. *Approve the capital and operating project budgets to be carried forward and incorporated into the 2026-27 budget, as presented in Attachment 3 to the agenda report minus:*
    a. *Contingency for Cost Escalation (NSU): $1,000,000 leaving $313,538 and*
    b. *Contingency for Cost Escalation (RENEWAL): $1,000,000 leaving $640,102.*
4. *Approve $1,000,000 of FUNDING GAP carry forward request **identified for contingency cost escalation** to debt payback.*
5. *Approve the transfer of $1,000,000 of FUNDING GAP carry forward request **identified for contingency cost escalation** to investment strategy reserve.*
6. *Request details regarding the use of the remaining contingency for cost escalation ($953,640) in BR2 of 2026-27 budget with an understanding at this point if all or some of this too can be used for debt payback/transfer to investment strategy reserve.*

Seconded by Cr Fisher.

CARRIED

10.7 COUNCIL ASSESSMENT PANEL INDEPENDENT PRESIDING MEMBER APPOINTMENT

MOVED Cr Greaves.

That the current Independent Presiding Member (Mr Matthew Atkinson) be reappointed for a further 3-year term until 31 December 2029.

Seconded by Cr Fisher.

CARRIED UNANIMOUSLY

10.8 EXTENSION OF APPOINTMENT OF MEMBERS OF COUNCIL TO THE CITY OF ONKAPARINGA'S COUNCIL ASSESSMENT PANEL

Cr Fisher declared a material conflict of interest as the Deputy Member of the Council Assessment Panel and left the meeting at 8.26pm.

Cr Greaves declared a material conflict of interest as the Council Member of the Council Assessment Panel and left the meeting at 8.26pm.

MOVED Cr Eaton.

That Council:

1. *Extends Cr Greaves's appointment to the Council Member position of the Council Assessment Panel, for a term expiring at the conclusion of the local government election in April 2027.*
2. *Extends Cr Fisher's appointment to the Deputy Council Member position of the Council Assessment Panel, for a term expiring at the conclusion of the local government election in April 2027.*

Seconded by Cr Themeliotis.

CARRIED UNANIMOUSLY

10.9 DELEGATIONS UPDATE

MOVED Cr Pritchard.

1. *The City of Onkaparinga (Council) delegates each function or power of the Council listed in the attached tables (Attachments 1 to 2 to the agenda report) to the delegate or delegates identified in respect of the function or power.*
2. *The delegations are granted pursuant to section 44 of the Local Government Act 1999.*
3. *The delegations granted pursuant to the Local Government Act to Council's Chief Executive Officer (CEO) may be sub-delegated by the CEO in accordance with sections 44(4)(b) and 101 of the Local Government Act, but subject to section 44(3a) of the Local Government Act.*
4. *If two (2) or more delegates are nominated in respect of a power or function, then each nominated person is granted a delegation and may exercise the power or function independently of any other delegate.*
5. *The delegations are granted subject to the following conditions and limitations:*
    a. *the delegate must exercise a delegated function or power in accordance with:*
        i. *applicable legislative and other legal requirements; and*
        ii. *due regard to relevant policies and guidelines adopted by Council;*
6. *Each delegation of a power or function granted under this recommendation is independent of, and severable from, every other delegation granted under this recommendation.*
7. *If a delegation of a power or function under this recommendation is determined to be invalid or unlawful, the invalid or unlawful delegation will be deemed to be severed from this resolution and the remaining delegations will continue to operate according to their terms.*

8. *The delegations provided for in this resolution will come into operation on 16 September 2026.*

9. *Previous delegations granted by Council of the powers and functions delegated by this resolution are revoked, with effect from the date on which the delegations provided for in this recommendation come into operation.*

10. *The delegations granted by this resolution will remain in force until varied or revoked by resolution of Council.*

Authorisations under the Road Traffic Act 1961

11. *That Council resolves to grant the authorisation of powers under the Road Traffic Act as provided for in Attachment 3 to the agenda report.*

12. *In accordance with the Instrument of General Approval and Delegation to Council dated 22 August 2013 from the Minister for Transport and Infrastructure (the 'Instrument') the Council authorises the following persons pursuant to Clause A.7 of the Instrument to endorse Traffic Impact Statements for the purposes of Clause A of the Instrument provided that such persons shall take into account the matters specified in Clause A.7 of the Instrument in respect of Traffic Impact Statements:*

    Matt Buckell, Morgan Ellingham, Emily Kenchington, Dawyd Pinter, Lisa Flaherty, Jamie Quilliam, Brett Williams

    In accordance with Clause A.7 of the Instrument, the Council is of the opinion that the following persons are experienced traffic engineering practitioners for the purposes of preparing a Traffic Impact Statement as required by Clause A.7 of the Instrument:

    Dawyd Pinter, Brett Williams, Damian Landrigan, Lachlan Marshall

    In accordance with Clause E.2 of the Instrument, the Council is of the opinion that the following persons have an appropriate level of knowledge and expertise in the preparation of Traffic Management Plans:

    Dawyd Pinter, Brett Williams, Damian Landrigan, Lachlan Marshall.

Cr Fisher resumed his seat in the Chamber at 8.28pm.

Seconded by Cr Eaton.

CARRIED UNANIMOUSLY

Cr Greaves resumed her seat in the Chamber at 8.28pm.

10.10 COUNCIL AND COMMITTEE REPORTING SCHEDULE

MOVED Cr Eaton.

That Council note the agenda report and Reporting Schedule (Attachment 1 to the agenda report).

Seconded by Cr Themeliotis.

CARRIED UNANIMOUSLY

11. Questions on notice

11.1 QUESTIONS ON NOTICE – CR THEMELIOTIS – HASTINGS STREET COMMUNITY HALL

1. *Who first proposed the establishment of a Social Supermarket/Community Food Hub in Seaford?*

   This information is captured within the 16 June 2026 Council report (item 10.1).

   The establishment of a community food hub was led by council in response to a February 2023, Council resolution to undertake detailed food security investigations to inform a council wide coordinated approach to identify locations of highest need for food security initiatives.

   These investigations included food relief mapping, a household food security survey, community engagement process, and site analysis to determine the most suitable location for a community food hub in response to escalating food insecurity across the region.

   In early 2025, we secured state government funding to further scope a potential social supermarket in Seaford or surrounding areas, identified as the area of most need through the extensive investigations, research and engagement since 2023.

   On 11 November 2025, Council approved (item 9.3) the establishment of an Onkaparinga Community Food Hub at Hastings Street Community Hall in partnership with The Food Centre and Good Shepherd, subject to a successful tender to Department of Human Services Social Supermarket Program 2025–2030 and Development Application approval.

2. *Who initiated the process of applying for State Government funding for the Social Supermarket/Community Food Hub, and what role did Council administration, external organisations play in developing and submitting the application?*

   Following the release of the Department of Human Services guidelines for the new Social Supermarket Program and in anticipation of a tender process beginning (which commenced on 25 September 2025), council contacted sector partners to identify program partners on 19 September 2025.

   A funding application was subsequently submitted prior to the 2 November 2025 closing date in partnership with The Food Centre (lead applicant) and Good Shepherd.

   The funding application was supported by a dedicated project officer from the Good Shepherd.

   Council's role in this process included attending partnership meetings to finalise partnership arrangements and contributions, along with the future service model.

3. *Were minutes taken at the resident roundtables or meetings regarding the Hastings Street Community Food Hub, and can these be provided to Elected Members*

   An initial Neighbourhood Reference Group (NRG) meeting was held on 1 July 2026 to share the purpose and intent of the NRG.

   No formal minutes / notes were captured from this initial meeting; however resident feedback and subsequent council actions were captured in an action list included in the agenda pack for the NRG meeting held on 10 August 2026.

   Meeting notes for the 10 August 2026 meeting will soon be published on a council landing page and shared with residents who provided their contact details at the NRGs.

4. *Based on the records of those roundtables and other engagement undertaken, what were the key concerns, areas of support and overall sentiment expressed by nearby residents?*

   Key concerns:

   - Clarification of council decisions including Council resolutions and Development Approval processes
   - Traffic, parking and noise management

- Transparency of council decision making and information
- General maintenance of surrounding reserve
- Storage of trolleys

Areas of support:

- Increased communication from council and having key people for residents to communicate with
- Local access to affordable food
- Opportunities for reserve maintenance and upgrade

General sentiment and other comments or questions:

- Supportive of the community food hub but would prefer another location.
- No criteria of attending the community food hub
- Transport options of residents who are transport disadvantaged, such as the use of the community bus
- What are the benefits of the community food hub to immediate residents
- Merger of The Food Centre and Good Shepherd
- Community land management plan, rezoning and change of use
- Council contributions
- History of Hastings Street Community Hall
- Monitoring attendance and utilisation of community food hub

5. *What changes, if any, have been made to the design, operating model or management arrangements for the Community Food Hub as a direct result of feedback from nearby residents?*

   Modifications made to the design, operating model or management arrangements include:

   - Community food hub operating hours limited to 9-5 weekdays and 10-2pm on Saturdays with no evening operations as originally considered.
   - Additional signage being considered to enforce parking in designated areas on site, rather than on streets.
   - Change of CCTV camera angles
   - The Food Centre will ensure contractors reduce noise disturbances as site preparations and modifications are undertaken

6. *What traffic and parking assessment has been undertaken for the Hastings Street site, and what were the findings regarding visitor numbers, parking demand, deliveries and potential impacts on surrounding residential streets?*

   Traffic impact, access and parking, delivery operations and hours of operation were included in the 16 June Council report (item 10.1, page 41 of the agenda).

7. *What measures will be implemented to minimise impacts on nearby residents, including traffic, parking, noise, deliveries, waste, lighting, security and increased activity around the site?*

   Council has a number of management tools available to reduce public nuisance, including the conditions of approval that reduced opening hours, delivery vehicle size, waste control etc. These conditions are enforceable and carry penalties if continued breaches occur, pursuant to the Planning, Development and Infrastructure Act 2016.

The Local Nuisance and Litter Control Act 2017 provides council additional enforcement powers to ensure lighting, litter and commercial noise impacts are managed.

Residents should call SAPOL in the event of illegal activities being undertaken in the vicinity.

8. *What is the current timeline for completion of works and commencement of operations, and on what date is the facility expected to open to the public?*

   Pending finalisation of the lease agreement and building consent, we anticipate building modifications to commence early October with an opening date late October/early November.

9. *How will the opening of the Social Supermarket be advertised and promoted, what geographic area will that promotion target, and who is the facility intended primarily to service?*

   Council will work in partnership with The Food Centre and Good Shepherd to promote the community food hub through multiple channels, including social media, council's website, local media and community networks.

   Promotion will initially target residents in Seaford and surrounding areas, as well as people who have registered through Your Say to receive updates about the project.

   A grand opening for the community food hub will be held with the Minister of Human Services, the Hon. Katrine Hildyard MP as the funding body, along with other Members of Parliament, community and identified guests invited.

   While the community food hub is available to the whole community, our food security investigations identified Seaford and surrounding areas are experiencing one of the highest levels of food insecurity, with services limited and unable to meet demand. As a result, we anticipate the community food hub will primarily service Seaford and surrounding areas.

10. *Will nearby residents be directly notified before the facility opens, including the opening date, operating hours, delivery arrangements and contact details for raising concerns?*

    Residents in close proximity of the community food hub will be notified of the opening date, opening hours and invited to the opening event once confirmed.

    Residents have also been provided contact details for any questions or raising concerns.

11. *What expenditure will Council incur in establishing and operating the facility, including capital works, maintenance, utilities, cleaning, waste, security, staffing and administration?*

    and

12. *What financial or in-kind obligations will Council have over the life of the funding agreement (3 years), and what ongoing costs or commitments may remain once the current grant funding concludes?*

    Council's financial contributions were included in the 16 June Council report (item 10.1, page 46 of the agenda).

13. *Will Council formally monitor the impacts of the facility after opening, including traffic, parking, noise, complaints, safety and neighbourhood amenity, and will the results be reported back to Elected Members?*

    Council is committed to monitoring progress of the community food hub, working closely with the partners to ensure that all feedback is considered and any concerns are addressed in a timely manner.

    While progress will be provided to the Council through the Empowered Communities Implementation Plan 2026-31 reporting, elected members will be kept informed of any relevant impacts or concerns as the community food hub is established.

14. *Can Administration provide Elected Members with a briefing on the history of Hastings Street Community Hall, including its previous uses, any known community issues or concerns associated with the site, and any relevant decisions or management history; and can Administration explain why this background information was not included in the reports presented to Council when Elected Members were asked to consider the Social Supermarket/Community Food Hub proposal?*

    Information about Hastings Street Community Hall and the surrounding grounds (excluding the reserve) classification and transition from a kindergarten to a community centre in 2011 was included in the 11 November Council report (item 9.3, page 49 of the agenda).

    Further information about the history of Hastings Street Community Hall was included in the 16 June Council report (item 10.1, page 45 of the agenda).

    A detailed chronology of Hastings Street Community Hall was also included in the 16 June Council report (item 10.1, page 168 and 169 of the agenda).

11.2 QUESTIONS ON NOTICE – CR THEMELIOTIS – IMPROVING RESIDENT SERVICE REQUEST OUTCOMES

1. *What is Council's current process for determining when a resident service request is considered complete and can be closed?*

    A service request is closed when the responsible service area has completed the required action, investigation or assessment and determined that no further action is required.

    Closure of a request occurs when:

    - the requested work has been completed
    - an inspection or investigation has been undertaken
    - the matter has been assessed as being outside Council's responsibility
    - the request is a duplicate of an existing request

    Responsibility for determining closure sits with the service area responsible for managing the request.

2. *What mechanisms are currently available to residents to view the status of a service request, understand what action has been taken and see the reason a request has been closed?*

    Residents currently receive updates through Council's existing customer communication channels, including:

    - request acknowledgement and closure updates through the customer's preferred communication method SMS or email
    - request updates from service areas
    - phone contact from Council staff
    - contact with our Customer Relations team.

    Some residents choose not to receive updates or communications regarding their requests.

3. *If a resident considers that a service request has been closed before the matter has been satisfactorily resolved, what process is available for them to have the request reviewed, reopened or escalated?*

    If a resident considers that a service request has been closed before the matter has been satisfactorily resolved, they may contact Customer Relations who will review the circumstances

of the request, including why it was closed and liaise with the relevant team to determine whether the request requires further investigation, reopening or escalation.

If a resident remains dissatisfied with the outcome, they can also access Council's feedback and complaints process.

4. *How many service requests have been reopened, resubmitted or escalated by residents in each of the past three financial years after initially being closed by Council?*

   Analysis of the customer request complaints data over the past 3 financial years identified 40 complaints where residents specifically raised concerns that a request had been closed despite the underlying issue not being resolved. These complaints represent a small proportion of total customer requests and has assisted in identifying opportunities to improve communication and closure practices.

   We're unable to identify requests that were reopened, resubmitted or escalated following closure.

5. *Has Administration identified any issues with service requests being closed administratively before residents consider the underlying matter resolved, and if so, what action has been taken to improve this process?*

   Administration has not identified a systemic issue with service requests being closed inappropriately, however there may be isolated instances where a request is closed before the issue is finalised due to administrative oversight or human error. Opportunities to improve consistency, communication and visibility throughout the request lifecycle are therefore continually reviewed.

   To support improved customer outcomes, Council has recently implemented the Club Enquiry Customer Request Model, which provides a consistent approach to handling customer enquiries and requests, with a focus on clear ownership, communication and accountability. Through our Customer Experience Program, the model is being used to inform improvements in customer request management and will be progressively rolled out across other request types to support greater consistency in the customer experience.

6. *Has Administration considered introducing a resident self-service portal that would allow residents to submit requests, track their progress, view actions taken, receive updates and see the final outcome or reason for closure?*

   While no specific commitment has been made at this stage regarding the implementation of a self-service portal, Administration recognises the potential benefits such functionality could provide to customers. Opportunities to enhance online self-service capabilities will continue to be explored through Council's Customer Experience and ongoing service improvement initiatives.

7. *What options or systems have been considered to provide residents with greater transparency and visibility over the full life of a service request?*

   As part of Council's customer experience and technology improvement initiatives, opportunities are being explored to improve transparency and visibility throughout the lifecycle of a service request. These include enhanced use of existing customer request management functionality, improved customer communication from request lodgement through to completion, including updates on progress and request outcomes.

   These opportunities continue to be assessed through Council's Customer Experience Program and ongoing service improvement activities.

8. *Could this functionality be incorporated into Council's existing customer relationship management or customer service systems, and if so, what would be the estimated implementation and ongoing costs?*

   A detailed technical assessment has not yet been completed. The ability to incorporate additional customer self-service functionality will depend on several factors, including available TechnologyOne capabilities, integration requirements and ongoing support and maintenance needs. Until a comprehensive business case and technical assessment are undertaken, it is not possible to reliably estimate implementation or ongoing operational costs.

9. *Are there any current plans to introduce improved online self-service functionality for residents, and if so, what is the anticipated timeframe?*

   Council is currently progressing broader customer experience and service improvement activities through the Customer Experience Program. Residents have access to online self-service request lodgement through the City of Onkaparinga website, with approximately 40% of customer requests currently submitted through this channel.

   While online services continue to be reviewed and enhanced as part of Council's ongoing Customer Experience Program, no approved project or implementation timeframe has been established at this stage for a customer self-service portal.

10. *If no such system is currently planned, would Administration consider investigating options for a resident self-service portal designed specifically to improve transparency and help ensure requests are not closed before an appropriate outcome has been reached?*

    Administration is open to investigating opportunities that enhance customer transparency, visibility and overall customer experience. Any future consideration of a resident self-service portal would need to assess the benefits to customers, alignment with Council priorities, technology capability, implementation costs and ongoing operational impacts. Consideration would also need to be given to how any solution integrates with existing systems and processes to ensure a seamless customer experience.

    Opportunities to improve online self-service functionality will continue to be considered through Council's Customer Experience Program and broader digital service planning activities.

11.3 QUESTIONS ON NOTICE – CR THEMELIOTIS – EQUITY OF SERVICE AND INFRASTRUCTURE PROVISION

1. *How does Council assess whether services, infrastructure and capital investment are being provided fairly across the City of Onkaparinga?*

   Council seeks to provide equitable outcomes for communities across the City through a range of planning processes. Council considers community need, service outcomes, asset condition, growth forecasts, legislative requirements, risk and strategic priorities when determining service levels and capital investment.

   The Strategic Asset Management Plan (SAMP), Long Term Financial Plan (LTFP), Community Plan and Annual Business Plan processes collectively assist Council to assess whether infrastructure and services continue to meet community needs across the City.

   Council's ultimate objective is to ensure that resources are directed to where they will provide the greatest community benefit while maintaining sustainable service levels across the city as a whole and developing the region in a socially just manner.

2. *What factors does Council consider when deciding where infrastructure renewal, upgrades and new investment should be prioritised?*

Council uses a structured project prioritisation process, supported by asset-specific Resource Prioritisation Documents (RPDs), to assess and rank capital projects. Guided by the SAMP, these frameworks consider a range of factors, including but not limited to:

- Asset condition and remaining useful life.
- Public safety and risk.
- Alignment with Council's strategic objectives and Community Vision.
- Service demand and community need.
- Growth projections and demographic change.
- Environmental impacts and sustainability outcomes.
- Cost-benefit considerations and value for money.
- Network importance and locational significance.
- Legislative or compliance requirements.
- Stakeholder and community feedback.

For renewal projects, greater emphasis is typically placed on condition, risk and maintaining agreed service levels. For new and upgraded infrastructure, strategic need, community outcomes, growth and future demand are the more significant considerations.

These prioritisation frameworks are supported by Council's Infrastructure Delivery Cycle (IDC), which provides a structured approach to planning and preparing capital works projects. The IDC guides projects from initial identification and prioritisation through Scoping and planning in Year 1, Design, engagement and budgeting in Year 2, and Delivery in Year 3, helping ensure projects are appropriately assessed, planned and resourced before construction.

Together, the SAMP, RPDs and IDC provide a consistent and transparent basis for prioritising investment, managing future commitments and delivering infrastructure that supports community needs and Council's strategic objectives.

3. *How does Council account for the different needs of established suburbs, growth areas, rural communities and coastal communities when making these decisions?*

Council recognises that the needs of communities vary across different parts of the City and considers these differences when making infrastructure investment decisions.

Decisions are informed by a range of factors, including community needs and expectations, asset condition and performance, service levels, forecast demand, strategic priorities, risk, financial sustainability, and opportunities to improve community outcomes. Council also considers the long-term costs of owning, maintaining and renewing infrastructure to help ensure investments remain sustainable over time.

Projects are assessed and prioritised using Council's endorsed planning and asset management frameworks, including the SAMP, asset-specific management plans, RPDs, service level frameworks and the Long Term Financial Plan (LTFP). Together, these frameworks guide how infrastructure needs are identified, evaluated and prioritised.

By applying a consistent, evidence-based decision-making framework, while considering local circumstances and service requirements, Council seeks to deliver equitable investment across the city and provide infrastructure that meets both current and future community needs.

Council also draws on a range of integrated strategies and master plans to better understand the needs of different communities across the city. These integrated strategies help Council identify community needs and prioritise infrastructure investments across the city. . As an example, the endorsed Open Space Strategic Management Plan (OSSMP) provides a framework to assess open space needs, level of service, asset condition, community demand

and future growth consideration when prioritising investments in parks, playgrounds and open space.

This helps ensure investment decisions are informed not only by asset information and technical assessments, also by an understanding of how people use and value the places where they live.

Examples of these plans and strategies include but are not limited to:

- Community Vision
- Long Term Financial Plan
- Open Space SMP
- Road Network SMP
- Trails and Cycling SMP
- Stormwater Catchments SMP
- Coastal Adaptation Plan
- Climate Change Response Plan
- Community Capacity and Connection Strategy
- Sport and Active Recreation AP
- Economic Growth and Tourism SP
- Inclusive Communities AP
- Sport and Active Recreation AP
- Advocacy Plan
- Onkaparinga Local Area Plan
- Wilfred Taylor Masterplan
- Reynella Masterplan
- Clarendon Recreation Ground Masterplan
- Aldinga Sports Parks Masterplan
- Thalassa Park Masterplan.

4. *Does Council compare service levels and infrastructure investment across different wards, suburbs or areas of the City?*

Council analyses a range of information relating to assets, services, condition, usage, demand and investment across the City to support planning and decision making. Council does not generally allocate funding or set service levels using ward or suburb based expenditure targets or quotas.

Investment outcomes are assessed primarily against strategic objectives, service requirements, asset condition, risk and community need rather than on achieving equal expenditure between wards or suburbs.

As an example, the Footpaths Resource Prioritisation framework includes an 'Age of Development' criteria, which recognises that residents in older established areas may have been waiting longer for footpath infrastructure than those in newer developments. This would imply that projects in older areas of the Council would therefore receive higher score as part of the assessment process. Similarly, other considerations are incorporated into the prioritisation frameworks to ensure they meet the endorsed service levels, strategic objectives and community outcomes.

As a further example, Council also utilises district planning approaches to inform the provision and distribution of community facilities across the region. This is supported by a planning model that considers a range of community needs and local characteristics to guide equitable service provision across our urban districts. This helps support ongoing community facilities network planning and inform future infrastructure investments across the region.

5. *Where an area is identified as having a significant service or infrastructure gap, how is that reflected in future budgets, works programs or service planning?*

   Where service gaps, infrastructure deficiencies or emerging community needs are identified, these matters may be investigated through service reviews, strategic studies, master planning, asset management planning or project development processes.

   Subject to available funding and competing priorities, identified gaps can be incorporated into future budget deliberations, capital works programs, strategies and service plans, growth initiatives and the Long Term Financial Plan. Proposed projects are then considered through Council's established Resource Prioritisation Document (RPD) and business planning processes alongside other city-wide needs and priorities.

6. *Can Administration provide Elected Members with information showing how capital investment has been distributed across the City over recent years, and whether that distribution aligns with identified community need, asset condition and growth?*

   Administration can provide information showing the geographic distribution of capital expenditure over recent years. However, interpretation of that information should recognise that investment levels are influenced by a range of factors as explained above.

   As a result, investment will naturally vary between locations and years. Variations in expenditure do not necessarily indicate inequity in service provision. Please see the table below showing Ward-level project allocations over the past five years excluding city-wide programs. The information is intended to provide a broad overview of the distribution of Council's investment across wards during this period. It also reflects investment in areas and facilities with a broader catchment including regional attractions (such as the coast) of facilities (such as multiuse sporting hubs, activity centres, recreation and aquatic facilities, community facilities, centres or libraries).

Ward	2021-22	2022-23	2023-24	2024-25	2025-26	Total	External Funding	Net Council Contribution	Population per ward	Per Capita
Knox	$5,457,317	$6,013,557	$7,570,276	$3,091,918	$3,853,969	**$25,987,036**	**$7,638,060**	**$18,348,976**	**21,210**	**$1,225**
Mid Coast	$6,132,333	$5,741,465	$8,801,319	$20,696,224	$15,989,808	**$57,361,148**	**$25,951,460**	**$31,409,688**	**25,348**	**$2,263**
Pimpala	$2,531,346	$5,569,047	$6,117,791	$6,410,663	$2,357,194	**$22,986,041**	**$10,297,831**	**$12,688,210**	**21,369**	**$1,076**
South Coast	$6,734,451	$9,900,519	$11,191,704	$3,340,599	$2,038,117	**$33,205,390**	**$7,641,251**	**$25,564,139**	**23,328**	**$1,423**
Southern Vales	$7,904,509	$7,673,673	$9,158,712	$14,330,208	$6,889,834	**$45,956,936**	**$18,230,429**	**$27,726,507**	**22,069**	**$2,082**
Thalassa	$1,638,662	$2,838,539	$2,255,456	$3,131,809	$1,428,427	**$11,292,894**	**$4,370,850**	**$6,922,044**	**20,468**	**$552**

11.4 QUESTIONS ON NOTICE – CR THEMELIOTIS – BUDGET METHODOLOGY

1. *Can Administration confirm how capital renewal grants, subsidies, developer contributions and equity-accounted joint venture results are treated in the 2026/2027 budget when calculating Council's operating surplus or deficit, and how that treatment compares with the 2022–23 Original Budget?*
2. *The 2022–23 Original Budget reported an operating deficit of $3,983,013 and separately identified $4,661,688 in capital renewal grants, subsidies and contributions. If the current accounting classifications and budget methodology had been applied to the 2022–23 Original Budget, what would the operating result have been?*
3. *Can Administration provide a simple reconciliation showing the original 2022–23 operating result, the adjustments required to apply the current methodology, and the resulting like-for-like operating surplus or deficit?*
4. *If the 2022–23 Original Budget would have recorded an operating surplus when calculated using the same methodology applied today, on what basis is the current budget described as Council's first operating surplus following seven years of budget deficits?*

Response

1. The table below outlines the accounting treatment for each revenue item, as reflected in the Statement of Comprehensive Income:

Type of Revenue	**Treatment**		**Directly impacts *operating* surplus / deficit position**
	2022-23	***2026-27***	
Capital renewal grant	Grants, subsidies and contributions	Grants, subsidies and contributions - capital	Yes
Developer contributions	Amounts received specifically for new or upgraded assets	Amounts received specifically for new or upgraded assets	No
Equity accounted joint venture	Net gain/loss - joint venture	Net gain/loss - joint venture	Yes
Subsidies	Grants, subsidies and contributions	Grants, subsidies and contributions - capital & Grants subsidies and contributions - operating	Yes

* treatment of subsidies is dependent on whether income relates to renewal of an asset or operating activities

The draft 2022–23 budgeted financial statements, presented to Council at its meeting on 31 May 2022, presented grants, subsidies and contributions as a single consolidated budget line. In the 2026–27 budgeted statements, these amounts are shown separately as capital and operating line items, as per updates to the LGA's Model Financial Statements template.

The presentation in both years is consistent across all South Australian councils.

The accounting treatment remains consistent between the 2022–23 and 2026–27 financial years. The only change is the presentation of grants, subsidies and contributions. As such, this presentation change has no impact on the operating surplus or deficit position.

2. As detailed above, the draft 2022–23 budgeted financial statements presented to Council at its meeting on 31 May 2022 presented grants, subsidies and contributions as a consolidated budget line within the Statement of Comprehensive Income. The underlying accounting treatment has remained unchanged between the 2022–23 and 2026–27 financial years.

3. As detailed in the response to Questions 1 and 2, the only change between the 2022–23 and 2026–27 budgeted financial statements relates to the presentation of grants, subsidies and contributions. There has been no change to the underlying methodology and, therefore, no resulting change to the operating position.

   A comparison of the Statement of Comprehensive Income for each year is detailed below:

STATEMENT OF COMPREHENSIVE INCOME		
	2022-23 Original Budget	2026-27 Original Budget
Operating income		
Rates	151,426,793	194,464,791
Statutory charges	4,149,000	5,570,500
User charges	8,968,001	15,320,794
Grants, subsidies and contributions	21,899,772	-
Grants, subsidies and contributions - capital	-	406,524
Grants, subsidies and contributions - operating	-	24,344,478
Investment income	12,000	90,576
Reimbursements	516,136	1,099,532
Other income	2,130,591	3,405,768
Net gain - joint ventures and associates	-	1,000,000
Total operating income	**189,102,293**	**245,702,963**

Operating expenses		
Employee costs	79,187,535	96,705,839
Materials, contracts and other expenses	72,904,041	93,586,349
Finance costs	3,946,200	7,481,122
Depreciation and amortisation	37,047,566	47,890,349
Net loss - joint ventures and associates	-	-
Total operating expenses	**193,085,342**	**245,663,660**
Operating surplus/(deficit) before capital amounts	**(3,983,050)**	**39,304**
Capital income		
Amounts received specifically for new or upgraded assets	5,963,832	6,651,985
Physical resources received free of charge	-	-
Proceeds from disposal of assets	4,093,099	3,745,076
Net surplus/(deficit)	**6,073,881**	**10,436,364**
Other comprehensive income		
Changes in revaluation surplus - infrastructure, property, plant and equipment	25,254,171	74,384,109
Non-operating items - joint ventures and associates	-	-
Total other comprehensive income	**25,254,171**	**74,384,109**
Total comprehensive income	**31,328,052**	**84,820,474**

The highlighted rows indicate where renewal grants and subsidies were presented in each financial year.

4. Please see response to previous questions.

11.5 QUESTIONS ON NOTICE – CR THEMELIOTIS – CAT DESEXING FUNDING

1. *Did the City of Onkaparinga or the RSPCA receive, administer or have access to any bequest, donation or other external funding for subsidised or free cat desexing programs?*

   Yes, the program was funded by a generous $200,000 donation from one of RSPCA's major supporters, who remains anonymous, along with an additional $50,000 contribution from The City of Onkaparinga.

2. *If yes, how much funding was originally provided, how much has been spent, and are any funds still available?*

   The original program funding totalled $250,000 with the aim to desex 2,000 cats and kittens over the course of two years.

   The program commenced in September 2020 and was ceased in 2022 by the RSPCA, following the desexing of 1137 cats.

The program saw 35 rounds of desexing facilitated, however experienced multiple costly challenges, including exceptionally high rates of no-show appointments (384 appointments or 25%) and Veterinary staff shortages.

The costs associated with the missed appointments were still largely incurred, with Veterinary clinics and surgical sessions scheduled based on booked numbers, requiring Veterinary staff, nursing support, surgical consumables, medications and operating time to be allocated in advance.

Following the finalisation of the program, the RSPCA continued to offer subsidised desexing to community members on an ad-hoc basis, where capacity permitted and there was an identified welfare need. These additional animals are not captured in the official program statistics.

3. *If funds remain available, what restrictions or conditions apply to their use?*
4. *If funds remain available and can be used for cat desexing, when will Council or the RSPCA consider reinstating a subsidised cat desexing program for residents?*

All available funding was exhausted by the program or post-program desexing, with no further funding available to reinstate the program.

11.6 QUESTIONS ON NOTICE – CR JEW – ROAD MAINTENANCE REQUESTS

1. *How many road maintenance requests has Council received since January 2026?*

For the period 1 January 2026 to 7 September 2026, we have received 1,114 road maintenance requests

2. *How have been addressed?*

Of the 1,114 requests received, 1,045 have been actioned and completed, while 69 remain in progress and are awaiting scheduling, action, review, or final completion.

3. *Of those identified as dangerous, how quickly are council staff getting them resolved?*

Potholes identified as presenting an immediate safety risk are prioritised for urgent repair, with temporary repairs undertaken during inspection where practicable. If immediate repair is not possible, a work order is raised and the appropriate maintenance crew is dispatched as a priority. General sealed road pothole repairs are targeted within 7 days, although current high demand is impacting response times which has at times extended beyond this timeframe. Council has implemented additional resources to improve response times and return to expected service levels as soon as practicable.

Unsealed road potholes are repaired as soon as practicable based on risk, road condition and available resources.

4. *From January to August in 2023, 2024, 2025 and 2026, how many road maintenance reports did Council receive each year?*

- **Jan to Aug 2023** 934 requests received
- **Jan to Aug 2024** 774 requests received
- **Jan to Aug 2025** 832 requests received
- **Jan to Aug 2026** 1,036 requests received

5. *What is council's process when a defect is received (such as potholes) when it is on a state road managed by Department for Infrastructure and Transport?*

Council will report the issue to the Department for Infrastructure and Transport (DIT) and provide the resident with the DIT reference number for their records once the report has been lodged.

6. *If residents raise an issue how does council treat a road that is approaching renewal?*

We will continue to inspect and repair defects that present a safety risk, including potholes, in accordance with service levels. Where a road is scheduled for renewal, maintenance will focus on managing safety risks until renewal works are undertaken.

Where the overall road condition is deteriorating and requires significant maintenance the affected road segment is further reviewed and may be retiming (potentially brought forward) in Council's forward road renewal program. This process will consider the ongoing cost of maintenance compared to more significant road renewal works over time.

11.7 QUESTIONS ON NOTICE – CR JEW – PLAYGROUND UPGRADES AND RENEWALS

1. *What locations are playground upgrades and renewals occurring across the 26/27 calendar year? What is the scope of work for each project?*

H W Cox Reserve, Morphett Vale

The existing playground comprises a double swing, two rockers and a climbing platform with slide. Constructed in 1989, it is one of council's oldest playgrounds and long past its 20 year design life. Currently located on the eastern side of the Coast to Vines Trail on a small parcel of land with limited access near Vanstone Court, Morphett Vale.

The renewal project presents an opportunity to significantly improve the recreational offering at the reserve by relocating the playground to a more visible and accessible location adjacent to the existing public toilet, car park and hardcourts.

In accordance with the Open Space Strategic Management Plan (OSSMP) 2025–30, the renewed playground will meet the Neighbourhood Family service level and provide a substantially greater range of play opportunities. The playspace will provide variety of play opportunities for a variety of ages and include elevated multi-play equipment featuring small and large slides, a shopfront, monkey bars, bridges and towers, together with a separate seesaw, spinner and a range of swings, including standard, basket and toddler swings.

The broader upgrade will also enhance the amenity and functionality of the reserve, with new trees and irrigated turf incorporating soccer goals adjacent to the playspace. Two shelters, accessible picnic settings, a drinking fountain and improved internal path connections will further support the use of the area by the community.

The existing hardcourts will also be refurbished and line-marked to provide for a range of activities, including tennis, pickleball, basketball, netball and a learn-to-ride area.

More information on this is available on our H W Cox Reserve playground renewal Your Say page and funding is being jointly provided by the Open Space and Sport and Recreation categories.

R A Pearce Reserve, Morphett Vale

The existing playground was constructed in 1996 and is approximately 30 years old. The reserve also includes a series of ponds constructed in 2010 as part of the Waterproofing the South project.

Community engagement undertaken as part of the renewal project for this Neighbourhood Family reserve. It identified a strong community affinity with the ducks that inhabit the reserve, as well as the existing basketball keyway and the concrete wicket used for family cricket.

The renewed playspace will retain the existing concrete cricket wicket and provide irrigated turf adjacent to it. The existing basketball keyway will also be recoated and improved internal path connections will provide better access throughout the reserve and to the ponds.

The project will deliver a significantly greater range of play opportunities, including a double swing with basket swing, a multi-play structure with two slides, monkey bars and a shopfront, as well as a rocker. A duck sign will also be incorporated to reflect the community's affinity and provide

Play opportunities cater to variety of ages and include a double swing with basket swing, multi-play structure with two slides, monkey bars and a shopfront as well as a rocker.

Further improvements will include a shelter, accessible picnic settings, drinking fountain and games painted onto the concrete cricket wicket, such as hopscotch.

More information on this is available on our R A Pearce Reserve Your Say page.

Symonds Reserve, Aldinga Beach

The two existing playgrounds were constructed in 1999. While the reserve is classified as a District reserve under the Open Space Strategic Management Plan (OSSMP) 2025–30, the playgrounds pre-date council amalgamation and reflect a Local playground service level.

The renewal project provides an opportunity to consolidate the two existing playgrounds into a single, high-quality District Family playspace that is consistent with the service level identified in the OSSMP. This will provide a substantially improved and more diverse range of recreational opportunities for the community.

The new playspace will be fenced and partially shaded, with an emphasis on accessibility and inclusive play. Sensory and visual cues will be incorporated throughout the playspace, with play opportunities designed to cater for a broad range of ages and abilities.

Play elements will include tall and low rope climbing structures, a forest-themed platform with slides, six-way swing, seesaw, monkey bars, spinners, rocker and hammock, together with interactive panels incorporating music, sensory and fidget elements.

The project will also provide communication boards, accessible shelters and picnic settings, and a drinking fountain, supporting greater accessibility and comfort for families and visitors.

Council has also successfully secured an additional $304,000 through Green Adelaide's 'Cooler, Greener, Wilder' grant program to enhance greening, cooling and biodiversity outcomes at the reserve.

This additional funding will support an expansion of the irrigated turf area and extensive tree planting throughout the reserve, aligning with the objectives of Council's Climate Change Action Plan and the Open Space Strategic Management Plan (OSSMP) 2025–30. These improvements will help create a cooler, greener and more attractive community space, while also providing additional environmental and recreational benefits alongside the playground renewal.

Securing the grant has enabled Council to leverage the playground renewal project to deliver broader improvements across the reserve, further increasing the overall benefit and value of the project for the local community.

More information on this is available on our Symonds Reserve Aldinga Beach Your Say page

Glasgow Park, Christie Downs

The existing playground was constructed in 1993 and is approximately 33 years old.

Community engagement on the draft concept was undertaken in September 2025, with community feedback informing the final design. The renewed playspace will align with the Neighbourhood Family service level identified in the Open Space Strategic Management Plan (OSSMP) 2025–30.

The project will also improve connectivity and accessibility throughout the reserve, with new internal paths providing better access for walking and running, as well as connections to the three existing disc golf baskets.

As supported through community engagement, the playground will be relocated slightly to the south of the reserve, providing a larger area for a greater range of play opportunities. The new playspace will include a multi-play climbing structure with two slides, platforms, monkey bars and a spider climbing element, together with basket, standard and toddler swings, a rocker, spinning disc and talking tubes.

The relocation also creates an opportunity to establish a larger irrigated turf kickabout area, providing additional space for informal active recreation and supporting the OSSMP service level.

The project will also provide accessible shelters and picnic settings, a drinking fountain, and natural play and seating elements incorporating boulders and logs.

More information on this is available on our Glasgow Park Your Say page

Other

While not playgrounds, the following projects will also be funded by the Open Space category in 2026-27.

Eucalypt Circuit, Flagstaff Hill irrigation

In accordance with the 20 August 2024 (Item 9.2) Council resolution, an irrigation renewal project was included in Council's Project and Capital Works program.

The irrigation renewal project has now been successfully completed.

Chapman Park, Mclaren Vale

Chapman Park, McLaren Vale is identified as a “Reimagined” site within Council’s OSSMP. Consistent with this classification, the project has focused on improving the broader reserve environment, including increased tree planting, rather than renewing or replacing the existing playground.

The existing playground will remain in place and continue to be maintained by council. It will be considered for future renewal when it is no longer considered fit for purpose, safe or economically maintainable, in accordance with council’s asset management approach.

This project has now been successfully completed.

2. *Please provide a status update for each project and Question 3*

H W Cox Reserve, Morphett Vale

A contractor has been engaged and works are anticipated to start in late October 2026, due to delivery times of equipment. Completion is anticipated in early 2027, subject to weather and any unforeseen circumstances.

R A Pearce Reserve, Morphett Vale

Works have commenced and old equipment has been removed from site. The Council engaged contractor is progressing with irrigation and earthmoving. Completion is anticipated by late 2026/early 2027 , subject to weather and any unforeseen circumstances.

Symonds Reserve, Aldinga Beach

Works have commenced. The northern playground has been removed with preparation of the new playground area currently being shaped.

It is estimated that most works will be completed in early 2027, subject to weather and any unforeseen circumstances. Some planting will occur in more favourable growing conditions from May to June 2027.

Glasgow Park, Christie Downs

A contractor has been engaged, with works scheduled to commence in late January 2027 due to equipment delivery lead times.

Completion is anticipated by mid 2027, subject to weather and any unforeseen circumstances.

3. *What is the anticipated completion date for each project?*

See above

4. *How is council ensuring that children of all ages and abilities are being catered for?*

The OSSMP supports playspaces that provide a range of physical, social and cognitive play opportunities for children of different ages and abilities.

Our playspaces provide a mix of elements that support imaginative and social play, while also helping children develop coordination, balance, strength and other general motor skills through activities such as climbing, balancing and swinging. Play also extends beyond manufactured equipment, with open space, nature and informal areas providing opportunities for children to explore, run, gather and engage in creative play.

This approach provides a broad range of play opportunities for children and families, while allowing designs to align with the OSSMP as well as responding to the available budget and site constraints.

Draft concepts are also tested with the community through the engagement process before designs are finalised. This allows residents to provide feedback on the proposed play opportunities and supporting facilities.

5. *Are shade, seating, drink fountains, toilets, fencing and paths being incorporated into any of the playground design?*

Council's Open Space Strategic Management Plan (OSSMP) 2025–30 establishes service levels for parks and playgrounds based on their catchment hierarchy and activity type. The District and Neighbourhood service levels have been applied to the 2026–27 projects.

Fencing and dedicated shade over part of the playspace are included at the District Family playspace at Symonds Reserve, Aldinga Beach. At the Neighbourhood Family playspaces at H. W. Cox Reserve, R. A. Pearce Reserve, Morphett Vale and Glasgow Park, Christie Downs, the OSSMP Shade Matrix has been applied. In accordance with the Matrix, new shelters are included as part of these projects. Where possible, playground locations have also been optimised to take advantage of existing natural shade, with additional trees to be planted as part of the projects for greening and future shade.

Existing public toilets are available at Symonds Reserve, consistent with the District Family service level. While the existing toilets at H. W. Cox Reserve exceed the Neighbourhood Family service level, they are in good condition and will be retained, providing additional amenity for users of the new playspace and refurbished hard courts.

All projects include drinking fountains, internal paths and seating, provided through picnic settings and/or individual benches.

12. Motions on notice

12.1 NOTICE OF MOTION – CR EATON – CITY OF ONKAPARINGA CHRISTMAS LIGHTS COMPETITION

MOVED Cr Eaton.

That Council:

1. *Approves the conduct of the City of Onkaparinga Christmas Lights Competition in 2026.*
2. *Requests the Chief Executive Officer to undertake the necessary arrangements for the competition to be conducted during the 2026 Christmas period.*
3. *Appoints an assessment panel comprising three elected members to undertake the assessment of entries and determine the competition outcomes.*
4. *Requests the Chief Executive Officer to conduct the City of Onkaparinga Christmas Lights Competition consistent with the format, assessment criteria and categories used for previous Christmas Lights competitions, with a total budget of no more than $500, inclusive of marketing, advertising and awards.*

Seconded by Cr Themeliotis.

Cr Greaves MOVED an AMENDMENT.

That Council:

1. *Approves the conduct of the City of Onkaparinga Christmas Lights Competition in 2026.*
2. *Requests the Chief Executive Officer to undertake the necessary arrangements for the competition to be conducted during the 2026 Christmas period.*
3. *Appoints an assessment panel comprising three elected members to undertake the assessment of entries and determine the competition outcomes.*
4. *Requests the Chief Executive Officer to conduct the City of Onkaparinga Christmas Lights Competition consistent with the format, assessment criteria and categories used for previous Christmas Lights competitions, with a total budget of no more than $500, inclusive of marketing, advertising and awards.*
5. *That council's events staff consider incorporating a Christmas lights display competition as part of its annual events calendar.*

Seconded by Cr Fisher.

The AMENDMENT was PUT and CARRIED.

The MOTION, thus AMENDED, was PUT and CARRIED.

13. Petitions

13.1 PETITION – PEDESTRIAN CROSSING GRIFFITHS DRIVE

MOVED Cr Jew.

That Council:

1. *Receives the petition in Attachment 1 to the agenda report.*
2. *Notes that as Griffiths Drive, Seaford is under the care and jurisdiction of the Department for Infrastructure and Transport (DIT) this petition will be forwarded to them for their consideration.*
3. *Notes that the head petitioner will be notified of Council's decision.*

Seconded by Cr Yeomans.

CARRIED UNANIMOUSLY

14. Urgent business

Nil.

15. Confidential items

15.1 LEGAL SERVICES SUMMARY

1. Exclusion of the public

MOVED Cr Themeliotis.

That:

a. under the provisions of Section 90(2) of the Local Government Act 1999 an order be made that the public, with the exception of staff on duty, be excluded from attendance at the meeting in order to consider this item in confidence.

b. the Council is satisfied that it is necessary that the public, with the exception of staff on duty, be excluded to enable the Council to consider the report at the meeting on the following grounds:

Section 90(3)(i) information relating to actual litigation, or litigation that the council or council committee believes on reasonable grounds will take place, involving the council or an employee of the council.

The information to be received, discussed or considered includes expenditure and information relating to an ongoing appeal involving Council. Disclosure of this information may prejudice Council's position in the proceedings or related negotiations.

c. Accordingly, on this basis the principle that meetings of the Council should be conducted in a place open to the public has been outweighed by the need to keep the information or discussion confidential.

Seconded by Cr Platten.

CARRIED UNANIMOUSLY

2. Confidential resolution

MOVED Cr Greaves.

That Council receive and note the Legal Services Summary report for January to March 2026 (Quarter 3).

Seconded by Cr Eaton.

CARRIED

3. Period of confidentiality and delegations

MOVED Cr Themeliotis.

a. That the matter of Legal Services Summary having been considered by the Council in confidence under sections 90(2) and 90(3)(i) of the Local Government Act 1999 that an order be made under the provisions of sections 91(7) and (9) of the Local Government Act 1999 that the agenda report and discussion of the Council relating to the subject matter be kept confidential until all the matters referred to in the agenda report are finalised.

b. *That, pursuant to section 91(9)(a) of the Local Government Act 1999, the Council delegates the duty to conduct an annual review of the confidentiality order to the Chief Executive Officer, or their sub delegate.*

c. *That, pursuant to section 91(9)(c) of the Local Government Act 1999, the Council delegates the power to revoke the confidentiality order to the Chief Executive Officer, or their sub delegate.*

Seconded by Cr Platten.

CARRIED

Mayor Were reopened the meeting to the public at 8.48pm.

16. Closure

Mayor Were officially declared the meeting closed at 8.48pm.

Certified Correct .....Chair

/ /2026

I seek leave to make a personal statement.

I would like to advise the chamber I have updated council's Gifts and Benefits register with details of funding from my trip to Brazil from ICLEI, LGA and Bloomberg Philanthropies. I acknowledge that the Gifts and Benefits register has been updated and I apologise for not doing so in a timely manner. This will be recorded in the minutes of tonight's meeting.

APOLOGY
AGENDA ITEM 10.13
COUNCIL MEETING 28 APRIL 2026

At the council meeting held on 28 April 2026, in relation to Agenda Item 10.13, Nomination for Adelaide Coastal Councils Network, I did not appropriately manage my general conflict of interest.

Although I intended to declare a general conflict of interest and had recorded it as such on my declaration form, I accept that I did not clearly articulate this to the meeting.

I also returned to the chamber during the adjournment and had discussions with at least two council members.

I sought nomination to be the elected member for the City of Onkaparinga on the Adelaide Coastal Council Network to support the three remaining coastal wards councilors who had indicated earlier in the week (before this Council meeting) that they were unable to undertake the role due to work and family commitments. I confirmed this again prior to the start of the Council meeting. During the meeting break (as it appeared that one of them may have decided to nominate) I spoke to them to determine whether if that was the case, as I was prepared to withdraw my nomination, return to the chamber when the meeting resumed, remove my nomination and nominate them. As that was not the case, I left the chamber before the meeting recommenced.

I accept that, having chosen to leave the chamber as the way I would manage my conflict, I should have remained outside for the duration of the item and should not have discussed the matter.

I apologise for failing to manage the conflict in accordance with the provisions of the Local Government Act 1999.

CITY OF ONKAPARINGA

14 September 2026
Our ref: 9068640/ab

Hon. Emily Bourke MLC
Minister for Climate, Environment and Waste
minister.bourke@sa.gov.au

Dear Minister Bourke

I am writing as Mayor of the City of Onkaparinga to seek your support for tyres to be raised at the next Environment Ministers' Meeting (EMM), and for Ministers to agree to progress a cost-benefit analysis for a mandatory national tyre product stewardship scheme.

Illegal tyre dumping is costing councils and communities

For the City of Onkaparinga, end-of-life tyres are not an abstract policy issue. They are a physical, recurring and increasingly expensive problem for councils to manage. When tyres are dumped on council land, councils are left to investigate, make sites safe, arrange collection and transport, and pay for recycling.

National research supported by the Australian Local Government Association (ALGA) estimated that local governments cleaned up around 300,000 end-of-life tyres in 2022–23 at a cost of more than $6.5 million.

City of Onkaparinga has direct experience of this burden. The table below demonstrates the numbers of illegally dumped tyres collected across our city per financial year over the last three years and the cost to our ratepayers.

Financial Year	Number of tyres collected	Cost to recycle illegally dumped tyres
2023-24	2,659	$35,872
2024-25	2,840	$34,639
2025-26	3,040	$36,899

These costs ultimately fall on our ratepayers. Consumers already pay disposal fees when they replace their tyres, yet councils and communities often pay again when tyres are dumped.

CITY OF ONKAPARINGA
PO Box 1, Noarlunga Centre SA 5168 | (08) 8384 0666 | onkaparingacity.com
ABN 97 047 258 128

Clean-up is only part of the cost to communities

Beyond the direct cost of removing dumped tyres, councils must manage the wider consequences for local services and public spaces. Dumped tyres create fire and mosquito-breeding risks, reduce local amenity and divert council funds away from roads, facilities and community services.

Supporting sustainable procurement for council infrastructure

Local councils manage over 70% of Australia's road network and are significant purchasers of infrastructure materials. The City of Onkaparinga spent $19 million on roads in 2025-26 and has the responsibility to maintain over 1500km across the city.

A mandatory scheme would make it easier for councils to procure tyre-derived materials for roads and infrastructure projects by creating stronger markets, more reliable supply and greater confidence in product availability. Reform would ultimately help councils deliver more sustainable infrastructure outcomes, increase material circularity, reduce greenhouse gas emissions and make greater use of recovered tyre materials in local roads and public infrastructure.

Councils support a national mandatory scheme for tyres

The current voluntary approach is not solving illegal tyre dumping or addressing the inequities faced by regional and remote communities. Councils should not be left paying for a problem they did not create.

The House of Representatives Tyre Inquiry heard clear and consistent evidence from local government. Seventeen submissions from councils and regional council groups represented 63 individual councils, with further submissions from local government associations representing councils across Australia. The evidence was consistent: illegal tyre dumping is an unfair and growing burden on local government, and councils support moving to a mandatory national tyre product stewardship scheme.

A mandatory scheme would place responsibility with tyre importers, rather than leaving the cost burden with councils and ratepayers. Councils support reform that provides stable funding for collection, transport, processing, compliance, community education and market development, while reducing incentives for dumping and improving transparency across the supply chain.

A cost-benefit analysis is the next practical step

Tyres have been on the Minister's product stewardship priority list since 2022, and the Western Australian Government's National End-of-Life Tyres Options Project was tabled with Environment Ministers in November 2024. Environment Ministers have had the finding that a CBA is the next step before them for more than two years. A cost-benefit analysis would not commit governments to a final regulatory model. It would give Ministers the evidence needed to assess costs, benefits and design options, including how a mandatory scheme could reduce dumping, improve tyre recovery and shift costs away from councils and ratepayers.

The next step is not more consultation to learn what we already know; it is testing reform options through a formal cost-benefit analysis.

Councils can't afford to wait any longer

I respectfully ask that you support tyres being raised at the next EMM and urge you to work with your ministerial colleagues to agree to a cost-benefit analysis for a mandatory tyre product stewardship scheme. I am available to meet with you or your team and provide further information on the local impacts being experienced by the City of Onkaparinga.

Please contact my Liaison Officer if you wish to discuss further via mail@onkaparinga.sa.gov.au or telephone 8384 0666.

Yours sincerely



Moira Were AM
Mayor

Actions arising from ARC meeting
27 August 2026

1. ***ARC requests management circulate an advice about treatment of unspent continency funds.***

The table below provides a summary of the end of year (EOY) capital program budget to actual variance. The analysis considers forecast carry forwards included in budget reviews during the year, as well as the impact of proposed carry forwards on the final EOY result.

Step 1: Budget v Actual Analysis	**Expenditure**	**Income**	**Net**
BR3 approved budget	60,884,788	(20,856,834)	40,027,953
EOY actuals	48,658,343	(14,600,488)	34,057,855
Variance	**12,226,445**	**(6,256,346)**	**5,970,099**
Step 2: Add Back			
Forecast carry forwards included in BR3	17,831,946	(5,001,000)	12,830,946
Revised variance	**30,058,391**	**(11,257,346)**	**18,801,045**
Step 3: Less			
EOY proposed carry forwards (as presented to ARC)	(23,955,418)	7,456,462	(16,498,956)
EOY underspend	**6,102,973**	**(3,800,884)**	**2,302,089**
Step 4: Add Back			
Carry forward for 'contingency for cost escalation'	2,953,640	0	2,953,640
Revised EOY underspend	**9,056,613**	**(3,800,884)**	**5,255,729**

Key items to note:

Step 1: Budget vs Actual Analysis

- The BR3 approved budget provided for net expenditure of $40.028 million. Actual end of year results were $34.058 million, resulting in a favourable net variance of $5.970 million.

Step 2: Adjust for Forecast Carry Forwards Included in BR3

- The BR3 budget incorporated forecast carry forwards of $12.831 million net. Removing these amounts from the analysis increases the net favourable variance to $18.801 million.

Step 3: Deduct Proposed End of Year Carry Forwards

- Proposed carry forwards presented to ARC total $16.499 million net. After accounting for these carry forwards, the remaining net underspend is $2.302 million.

Step 4: Exclude Contingency for Cost Escalation

- The proposed carry forwards include $2.954 million for the contingency for cost escalation. As this amount relates to a contingency provision rather than a committed carry forward requirement, it has been added back to the underspend calculation.
- When the effect of forecast carry forwards is removed, the proposed contingency for cost escalation equates to 3.75% of the approved BR3 budget.

Revised End of Year Underspend

After all adjustments, the revised end of year underspend is:

- Expenditure: $9.057 million favourable
- Income: $3.801 million unfavourable
- Net Underspend: $5.256 million favourable
- Equates to 8.93% of the approved BR3 budget.

This revised underspend reflects the underlying position after adjusting for forecast and proposed carry forwards.

Project Underspends and Contingency

Project contingency is an allowance within the project cost estimate to manage identified risks and uncertainty that may arise during project delivery. The level of contingency reflects the maturity of the project scope, design and investigations, as well as the complexity and risks associated with construction. The following provides indicative contingency ranges to support project planning and estimating.

Project phase	Typical contingency	Level of certainty
Concept / early planning	20–40%	Low
Preliminary design	15–30%	Moderate
Detailed design	10–20%	Good
Tender / procurement / construction	5–10%	High

Administration plans and develops typical capital projects over a 3-year design and construction planning cycle, progressively refining the scope, design, cost and project risks before a project proceeds to construction. As the project reaches the construction phase and greater certainty is achieved through detailed design, investigations and market pricing, administration generally applies a 10% contingency to the project cost estimate to provide an allowance for residual risks and unforeseen costs during delivery. This approach is consistent with industry practice, where contingency is progressively refined as project definition and cost certainty improve, rather than applying a fixed allowance throughout the project lifecycle.

Where projects are delivered below their approved budget, any unutilised contingency and resulting savings are redirected to other capital projects experiencing budget shortfalls, where appropriate during the year, or at the end of the financial year to reduce forecast borrowings. Budget movements arising from these changes are managed through the quarterly budget

review process, with the overall impact aggregated and reported through the quarterly financial updates to the ARC and Council.

In periods of heightened market uncertainty, such as those arising from global supply chain disruptions, fuel price shocks, pandemics, or geopolitical events, the standard project contingency allowance of approximately 10% may be insufficient to mitigate emerging cost risks.

Historically, cost pressures have often been accommodated through underspends within capital project categories or through reallocations across the broader capital works program. However, under more extreme market conditions, widespread cost escalation can result in overruns across multiple projects simultaneously, limiting the availability of offsetting underspends and creating a material funding shortfall. In such circumstances, an additional program-level contingency provides an important financial buffer to maintain project delivery and manage unforeseen cost impacts.

Given the current global uncertainty, including ongoing geopolitical tensions in the Middle East and the potential for associated impacts on fuel and petrochemical products supply chains and pricing, it is proposed that a contingency provision of $2.9 million be carried forward to the 26/27 budget. This provision would be available to address higher-than-anticipated market cost escalations should they arise during the delivery of the capital works program.

2. ***Administration to provide additional details regarding the services where staff are funded through external revenue sources and potential risks to council.***

Most externally funded positions are within the community services area, supporting programs funded through the Commonwealth Home Support Program, Community Transport, the Department of Human Services, the Public Health Network and NDIS related services.

Most employees in these roles have contract terms that align with the relevant funding agreements, meaning Council generally has limited ongoing employment obligations if funding ceases, subject to applicable contractual and industrial requirements. This reduces Council's workforce and financial exposure while supporting respectful communication, appropriate notice and assistance for affected employees.

Although the direct employment risk is relatively low, Council would still need to evaluate whether it wished to continue providing the affected services. If continuation were considered necessary or desirable, alternative funding would need to be identified, potentially requiring budget reprioritisation or trade-offs with other Council services, programs or initiatives.

3. ARC requests advice on the long term trends in rates and arrears and policies

The table below represents the rate arrears for the period 1 July 2021 – 30 June 2025.

Due to the transition of property and rating data from legacy system, Pathway to OneCouncil in April 2024, rate arrears data is not available for the final quarter of 2023-24 or the entirety of the 2024-25 financial year.

Financial Year	Quarter	Annual rates generated	Rate Debtors Arrears Balance Only
2021-2022	1-Jul	145,430,000	
2021-2022	30-Sep		7,125,475
2021-2022	31-Dec		5,812,648
2021-2022	31-Mar		5,129,737
2021-2022	30-Jun		10,600,078
2022-2023	1-Jul	150,730,000	
2022-2023	30-Sep		7,939,537
2022-2023	31-Dec		6,971,233
2022-2023	31-Mar		6,158,950
2022-2023	30-Jun		5,278,849
2023-2024	1-Jul	163,740,000	
2023-2024	30-Sep		8,077,938
2023-2024	31-Dec		6,622,590
2023-2024	31-Mar		5,989,871
2023-2024	30-Jun		Unavailable
2024-2025	1-Jul	177,590,000	
2024-2025	30-Sep		Unavailable
2024-2025	31-Dec		Unavailable
2024-2025	31-Mar		Unavailable
2024-2025	30-Jun		Unavailable
2025-2026	1-Jul	183,160,000	
2025-2026	30-Sep		17,050,400
2025-2026	31-Dec		15,415,778
2025-2026	31-Mar		15,090,689
2025-2026	30-Jun		14,656,182

As previously reported, the total number of debtors with rate arrears as at 16 July 2026 totalled 8,634, noting the potential for a debtor to have multiple properties with an arrears balance.

The table below represents rate arrears debt that has been referred to debt collection for recovery as at 31 August 2026:

Rate Arrears Debt Referred to External Debt Collection Agency	No of Properties	Value of Debt
Below legal action threshold of $1,000	980	489,000
Pre-Legal Recovery Stage	1,470	6,120,000
Legal - Claim lodged - debt at time of claim	200	1,680,000
Legal - Claim lodged - increase in debt since claim		590,000
Proceeding to Section 184 Action - debt at time of claim	15	219,000
Proceeding to Section 184 Action - increase in debt since claim		183,000
	2,665	**9,281,000**

Rate Arrears Debt remaining with Council	No of Properties	Value of Debt
Other minor debts	3,140	353,000
Postponed Accounts	120	1,565,000
Payment Arrangements	185	146,000
Hardship Cases	10	21,000
	3,455	**2,085,000**

Total Rate Arrears Debt	**6,120**	**11,366,000**

Debt recovery activities were paused during COVID-19 and recommenced in April 2023.

When the Property and Rating system was implemented in OneCouncil in April 2024, system limitations affected Council's ability to extract and securely transfer the information required to support referrals to external debt collection services. Council subsequently engaged an external service provider to develop the required system capability. During this period, no new accounts were referred for external recovery action; however, existing arrears accounts already under management continued to be progressed.

System development was completed in September 2025, enabling administration to recommence the referral of eligible outstanding accounts to external debt collection services. Given the volume of accounts requiring review and referral, this process was undertaken in stages. By the end of November 2025, all required files had been successfully transferred.

From December 2025 onwards, and in accordance with Council's Debt Treatment Procedure, accounts with outstanding balances that do not have an active payment arrangement or approved hardship case are referred for external debt recovery action. Referrals occur quarterly, in the month following each instalment due date.

One Council Improvement Program

Audit and Risk Committee
27 August 2026

Presented by
Lesley Parker – Manager ICT

CITY OF ONKAPARINGA

Purpose

Agenda

- Governance
- Strengthened vendor governance- Technology One Wellness Plan
- Prioritisation framework
- Delivery framework
- Achievements to date

Strategic Technology Steering Committee

Sharon Mason, CEO and Chair
Strategic Technology Steering Committee

Steering Committee Members

- Jani Baker, Director Strategy, Engagement & Community
- Jade Bird, Director Corporate & Commercialisation
- Renee Mitchell, Director Planning, Governance & Regulations
- Matt Buckell, Director Operations
- Lesley Parker, Manager IT

One Council Prioritisation Forum

- City of Onkaparinga Managers

One Council Program Team

- Tina Ferguson, Senior Project Manager
- ICT Business Analysts
- Business Section Representatives

The Strategic Technology Steering Committee (STSC) provides governance and oversight of the organisation's digital roadmap, including risk management, prioritisation and workplans.

Key responsibilities include decision-making authority and accountability, reporting and submission standards, cyber oversight, value-for-investment analysis, and risk-escalation protocols.

Governance

Monthly meetings which reviews:

- One Council Improvement Program
- Review organisational performance against agreed targets
- Monitor delivery of strategic priorities
- Review risks, compliance and audit matters
- Track actions and continuous improvement initiatives

Technology One Wellness Plan

Fortnightly Case Review Meetings with TechnologyOne Senior Executives

Following concerns regarding the management of critical and escalated issues prior to January 2026, fortnightly governance meetings were established with TechnologyOne senior executives to provide greater oversight and drive improved service outcomes.

- Outstanding case review
- Escalation management
- Resolution performance monitoring
- Emerging issue identification
- Action tracking and accountability

Outcomes since January 2026:

- Average time to achieve case resolution reduced from 48 days to 27 days

  44% improvement

- Outstanding support cases reduced from 37 to 28

  24% reduction

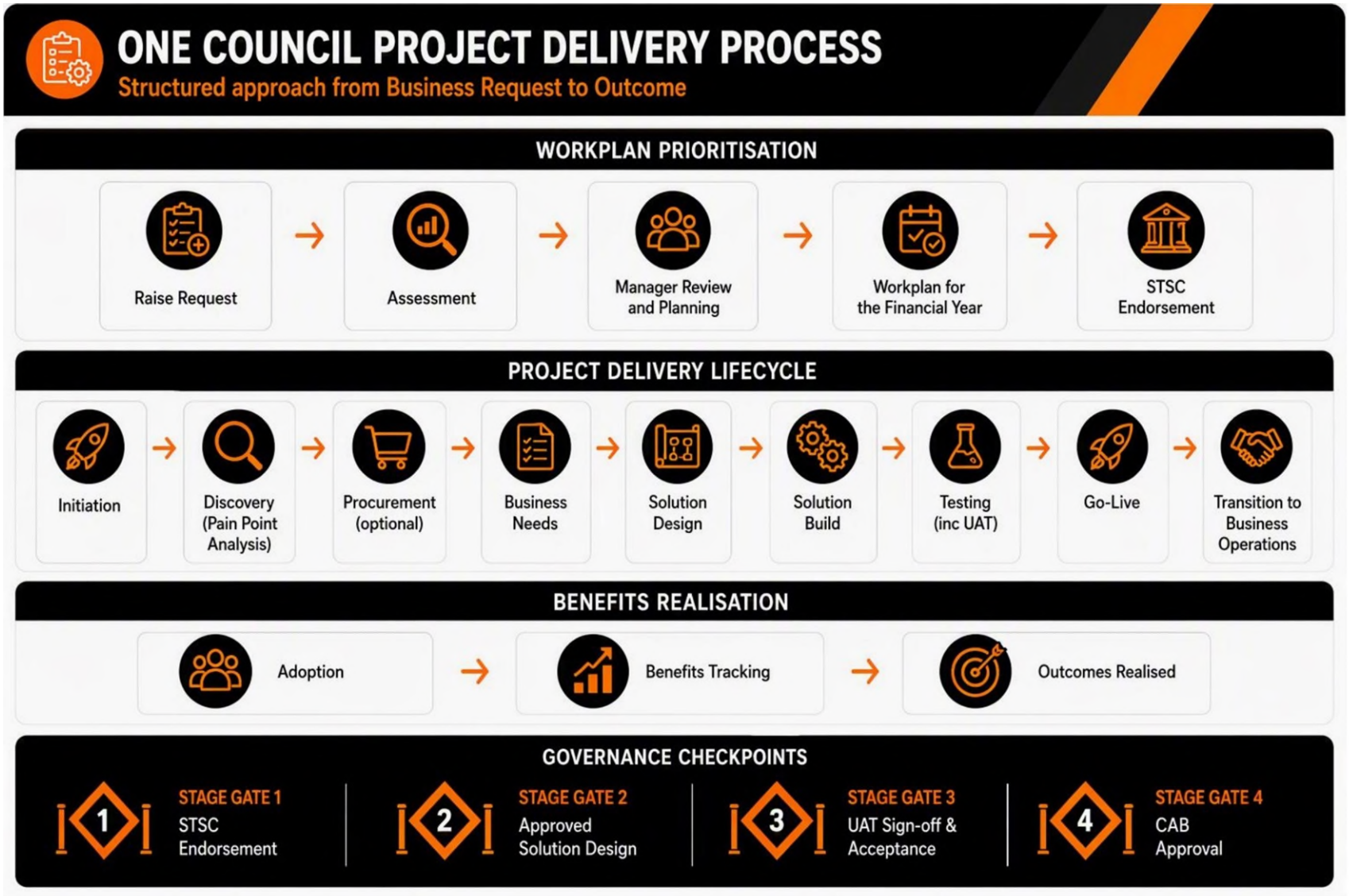
- Improved executive oversight and escalation management
- Stronger vendor accountability and service responsiveness

Prioritisation Framework

One Council provides digital functionality to the breadth of council.

Organisation investment and effort are directed toward the highest-value and highest-risk business outcomes, rather than responding individually to historical audit findings or isolated requests.

A structured, risk-based approach has been established to ensure organisation resources are focused on the initiatives that deliver the greatest organisational value and risk reduction.



Templates

Raise a Request

Prioritisation Framework & Assessment Tool

STSC ToR

Initiation / Discovery

Business Needs

Solution Design

UAT Sign-off

CAB Business Readiness

How Priorities Are Determined

✅ Inputs Consolidated

Internal Audit findings and recommendations
Business area consultations
Strategic and operational requirements
Legislative, compliance and security obligations

✅ Work Rationalised

Identified activities consolidated into programs of work
Related initiatives grouped into defined projects and work packages
Duplications and overlaps removed

✅ Risk-Based Assessment- Priorities assessed against:

Risk reduction and compliance obligations
Financial impact and value
Service delivery and community outcomes
Reputational impact and delivery capacity

✅ Organisation-Wide Agreement

Priorities reviewed collaboratively by management
Top priorities agreed through a structured consensus process
Ensures shared understanding of focus areas and delivery expectations

Governance and Continuous Oversight

Reviewed quarterly through the Strategy, Technology and Security Committee (STSC).

Monitors delivery progress against agreed priorities and commitments.

Identifies initiatives at risk of delay, resource constraints, or delivery challenges.

Provides early visibility of emerging risks and remediation actions.

Reviews Priority Improvement Requests (PIRs) and lessons learned to support continuous improvement.

Ensures priorities remain aligned with organisational risk, compliance, and strategic objectives.

Achievements since July 2025

Improvements

- Sports Club Enquiry, Customer Request Categories, Elected Member Enquiry configurations
- Module implementation- Strategic Asset Management
- Module implementation- Sourcing
- All module implementations now undergo a standard Post Implementation Review
- Complaints Management request updates
- Waste Entitlement changes
- Permit & Infringement reconfigurations
- Connected Content P&R Suite completion
- Project Lifecycle Management reconfigurations
- Formalised the integration and management of property parcel (cadastre) data within OneCouncil, improving the consistency and accuracy of property records.

Decommissioned Services

- Assetic
- Vendor Panel
- Metromap spatial service
- JDE server decommissioning
- COO-TRAIN OneCouncil Environment