

Aquatic and Recreation Centre

If you have booked into a class and are no longer able to attend, can you please cancel as soon as possible.

How to cancel your bookings

To cancel a booking, you need to be logged into Omnify, our booking system

To access the Omnify website, click on the link below or go into your browser and type:

- cityofonkaparinga2.getomnify.com

OR via the HALO website

- onkaparingacity.com/halo
Find 'Outfit Onkaparinga' tile and click on 'Book here' or 'log in' if you already have an account

On the top left-hand corner, locate 'log in' or 'create an account'.

- **To 'log in'** enter your email address and press 'continue'. A 4 digit OPT number will be sent to your email address. You will need to add this number then press 'Continue'
- **To 'created an account'**, put in your email address and you will then be prompted to complete your details (eg your name, address and phone number) and create a password. Then click 'sign up'.

Once you have logged in, your name will now be in the top right-hand corner.

Hover over your name and click on 'View Profile'

Go into 'My Schedule', located on the left-hand side. All your bookings will be listed and click on the booking that you would like to cancel.

Click on the 'Details Button' and press 'Cancel Booking'